

Profile

FOCUS MORE ON PATIENT CARE



planetrehab

PRACTICE MANAGEMENT SOFTWARE FOR A NEW WORLD

Planetrehab Incorporated

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CREATED SPECIFICALLY FOR THE PHYSICAL THERAPY & OCCUPATIONAL THERAPY INDUSTRY

www.planetrehab.com

—MISSION STATEMENT—

To help our customers provide the best patient care possible.

—INTRODUCTION—

Planetrehab was founded and established on May 1, 2000. Our headquarters are in Lafayette, Louisiana and we have a location in White Lake, Michigan, a suburb of Detroit. Planetrehab was founded to address the current and impending needs of the therapy industry.

One of the Planetrehab founders, a therapy billing company consultant, manager and owner was constantly facing problems with billing issues. More so, he realized HIPAA mandates would seriously alter the therapy industry. After years of searching in vain for software that would do all the things he needed done and all the things he wished could be done, he decided to initiate a plan to create a company that could meet the needs not only of his business but also for his clients. He partnered with various therapists, therapy clinic managers and computer experts with a plan to create a software solution that would embrace the HIPAA mandates and combine all of the tools a clinic needs to automate its daily tasks. Thus, Planetrehab was born.

—WHAT IS PLANETREHAB?—

The Health Insurance Portability and Accountability Act (HIPAA) has changed the Physical and Occupational Therapy world. Couple that with Medicare and private insurance companies ever decreasing reimbursements for services rendered, slower paying times, tougher documentation requirements and the increasing costs of staffing threatens the continued success of your business.

Because our extensive background in the industry, we completely understand the hurdles clinic owners and managers face. In fact, we created Planetrehab to address all of these obstacles and more. And Physical and Occupational Therapy is the only industry we serve.

In 1999, we realized the new HIPAA mandates would make current software and billing practices virtually obsolete. Our development team, comprised of therapists, therapy clinic managers, professional billing consultants and expert computer programmers, vowed to create a software solution that would embrace the HIPAA mandates and automate a clinic's daily tasks.

Planetrehab is designed to integrate scheduling, documentation, billing and collections while strictly adhering to the new HIPAA mandates. Planetrehab streamlines all of these processes (and many more) so you can focus on patient care and less on the efforts it takes to be paid.

Planetrehab can help therapy practices in multiple ways. If your practice is experiencing cash flow problems, Planetrehab can help stabilize your cash flow by providing billing standards that maximize reimbursement from payors, track claims and make follow-up calls to get the claims paid in the shortest possible time. Claims that are consistent and correct are paid much more quickly. As a general rule, your Accounts Receivables should not be overly burdened by older billing. Planetrehab can help eliminate some of your AR aging and prevent future billing from staying on your books for too long.

Planetrehab will also help to make your documentation supportive of your billing. The Planetrehab documentation system will provide consistent, legible notes that are easy and quick to build. In addition, all documentation is maintained within Planetrehab so recalling old notes and documentation is easy. Moreover, because the clinic owner/manager can setup note templates, you are secure in knowing that your therapist's notes are compliant.

—PLANETREHAB FEATURES —

Some of the many features included in Planetrehab are:

SCHEDULING

- Track missed appointments, no-shows and cancellations.
- Easily schedule multiple appointments and stack appointments.
- Day, work week, week and month views.
- Displays critical patient data in the appointment book view.
- Schedule statistics.
- Color code specific appointments.
- Automatically colors the patient's first visit a different color in the appointment book.
- Color code providers.
- Color code patients.
- Create your own color codes and categories.
- Automatically setup recurring appointments.
- Search for the next open appointment slot by time, date or by provider.
- Built in waiting list.
- Completely new way of handling general appointments.
- Automatically create blocks of time that cannot be scheduled for a therapist.
- Search for a past and/or future appointments.
- Create an email from the appointment book.
- Visual clue if the patient has a co-pay.
- Limit the number of appointments that can be schedule for a provider at one time.
- Drag and Drop appointments.
- Tracks vacation time, holidays and clinic operating hours.
- Warns if the prescription has expired and tells when the prescription expires.
- Displays co-pay amount and enter co-pay paid on the schedule screen.
- Access various parts of the patient's file from the schedule screen.
- Print out a daily schedule.
- Print out the schedule for a particular therapist for a defined time frame.
- Track treatment rooms and patient location within the facility.
- Appointment book is easily resizable.

DOCUMENTATION

- Drag and drop notes.
- Easily recall past notes.
- Standardize provider notes.
- Note can be generated from charges.
- Create your own note templates.
- Create provider-specific notes templates.
- Build the note from various predetermined phrases.
- Create a note that includes your logo and other formatting features.
- Numerous pre-made templates that are completely customizable.

BILLING

- Quickly choose from a list of charges and diagnosis codes.
- Specify a minimum number of charges per treatment.
- Multi-part insurance company billing.
- Eliminate billing for procedures that do not get paid.
- Tracks number of patient visits.
- Cross-reference diagnosis codes with CPT codes.
- Suppress CPT codes by insurance company and/or therapist.
- Set different prices for CPT codes by insurance company.
- Create specific billing rules to apply to an insurance company.
- Bill patients that prefer to pay cash instead of billing their insurance company.
- Customize your list of CPT codes.
- Customize your list of diagnosis codes.
- Bill on a daily basis.
- Electronic billing.

PATIENT MANAGEMENT

- Single entry of data.
- Keep unlimited patient history.
- Patient can have multiple insurance companies.
- Track patient's employer(s).
- Track responsible party.
- Easily locate patient information.
- Quickly review a list of all of the patient's past appointments.
- Warns of duplicate patient entry.
- Visually warns in Appointment Processing if the patient has exhausted the number of visits allowed.

REPORTS

- Track provider billing patterns.
- Track forgotten appointments and expiring prescriptions.
- Produce patient statements.
- Track physician referral patterns.
- Give formatted reports to physicians.
- Track what each insurance company has paid.
- A multitude of management reports.
- Create your own reports in MS Excel.
- Create your own reports with our built in report-writer.
- Hundreds of built in reports.

COLLECTIONS

- Reconciliation of EOB's.
- Resubmits.
- Follow up on slow pays.
- Appeal of rejected claims.
- Bill balance to patient.

PRACTICE MANAGEMENT

Combine data from multiple clinics.

Manage multiple locations from one, centralized location.

Multiple levels of security to restrict employee access to patient data.

Will work with your existing Windows network.

Multiple backups so you won't lose data.

Strictly adheres to HIPAA mandates and Medicare guidelines and regulations.

Will work even when your internet connection is not working.

Stay abreast of the latest changes in billing practices.

No separate modules. Scheduling, documentation, billing, reporting and practice management are all combined in one package.

Not converted physician software; created for therapists by therapy professionals.

Multiple backups.

Web version for Windows or Mac operating systems.

Free unlimited training

Free, unlimited telephone technical support

Free updates and upgrades.

— THE BENEFITS OF PLANETREHAB —

The benefits of utilizing Planetrehab are vast. At times, they are easy to recognize and at other times are harder to pinpoint. We have found that our main objective of helping therapists provide better patient care has been achieved. The companies that use Planetrehab find that their therapists and office personal are able to spend more quality time with the patient and the time spent is more attentive. And therapists spend less time documenting treatment sessions, thus leaving more time for the actual treatment.

Here is a list of some of the obvious benefits of utilizing Planetrehab:

BENEFITS

- More attention paid to patient care.
- More time spent with patient.
- Eliminate “putting off” doing notes because they are done quickly and easily.
- Quicker reimbursements and reduced number of denied claims.
- Reduce your Accounts Receivables and improve cash flow.
- Mitigate the impact of audits.
- Increase amount paid per treatment provided.
- Increase collections.
- Minimize disruption due to employee turnover, reduce your staff and/or make your staff more efficient.
- Eliminate paper pushing.
- Centralization of business data.
- Real time data retrieval.
- Standardization of business’ policies.
- Reduce missed billing because of missed appointments.
- HIPAA Compliance.

Quicker reimbursements and reduced number of denied claims.

Because Planetrehab makes sure you are submitting all of the information needed to get paid for a claim, you drastically reduce the number of rejections due to submitting incorrect and/or incomplete claims. And because the claim is submitted electronically, you avoid the delays when using standard mail delivery so the claim is paid faster.

Reduce your Accounts Receivables and improve cash flow.

Because Planetrehab is making sure you are submitting the necessary information to the insurance company, the number of days a claim goes unpaid is drastically reduced, therefore reducing your AR. Also, we submit your claims on a daily basis. As a result, you are shortening the period from the time you provide treatment to the time you are paid so your cash flow improves.

Increase amount paid per treatment provided.

Because Planetrehab reports when a minimum number of CPT codes are billed, you are maximizing the amount your operation is paid per therapy session. Also, Planetrehab has the ability to prevent you from billing for a procedure that the patient's insurance company will

not pay. And to make it easier for you, Planetrehab will produce a report that tells you which CPT codes each insurance company you submit to will pay. Finally, Planetrehab cross checks the billed CPT codes against the selected diagnosis code and tells you whether the insurance company you are billing will accept that CPT/diagnosis code combination.

Standardize documentation and mitigate the impact of audits.

Because you can create note templates, your documentation is consistent. If your operation has many therapists, you can mandate that each therapist document treatment in the same way. This eliminates inconsistent or poorly written notes and makes it much easier to defend yourself in case of an audit.

You can use our pre-defined note templates for the various treatments you provide. You can edit the note templates that come with Planetrehab or create your own. This way you do not have to handwrite or type the same sentences and/or paragraphs day in and day out. You simply pick the template from the note template list and place it into the note field. You then fill out any information that cannot be pre-determined in the template. It is easy and fast.

Minimize disruption due to employee turnover, reduce your staff and/or make your staff more efficient.

Because Planetrehab is easy to use, training new staff to use it is simple. And you do not have to train them, we will. Keep in mind that Planetrehab actually acts as your billing clerk, so the loss of someone with that knowledge is negligible to your operation. In theory, your operation could be run by an office manager/front desk manager and the therapist(s). The office manager/front desk manager schedules appointments and enters patient data into the system and the therapist enters the notes; Planetrehab does everything else. You do not need staff to compile billing data or spend time on collections because Planetrehab handles it.

Centralization and real time data retrieval.

Because Planetrehab utilizes the internet to transmit and distribute data, you can access your data from one location. You do not have to travel to your multiple locations to collect data or have that data sent to your location. Patient, treatment and billing data is entered at each location and the data is gathered in a centralized location so an owner/manager can review all of the data. And do not worry if you lose your internet connection, with Planetrehab you do not have to always be connected to the internet to use the system.

Provide management reports and data.

Because you are centralizing your data, you can run any of the numerous reports built into Planetrehab. And if you want a special report specific to your business or situation, you can build your own report in MS Excel or our customizable report writer.

Reduce missed billing because of missed appointments.

A common occurrence in the industry is missed patient appointments, thus reducing the effectiveness of their therapy and the opportunity for you to bill for those approved appointments. Planetrehab keeps track of the number of approved treatments and the date when those treatments must be completed. Therefore, you are sure to follow up with that patient to reschedule their treatment so the treatment can be completed in the allotted time.

HIPAA Compliance.

The new HIPAA regulations require medical establishments to meet certain criteria. Planetrehab helps you meet those regulations. For instance, a receptionist should not have access to patient treatment information. With Planetrehab you can restrict access to the treatment information to only those people that are allowed to view that data.

— FREQUENTLY ASKED QUESTIONS —

WHY DO I NEED PLANETREHAB?

There are many reasons why your business may need to use Planetrehab. Planetrehab can help you...

- provide better patient care.
- standardize documentation.
- reduce time spent on documentation.
- standardize documentation so audits are not so invasive and time consuming.
- make patient documentation and bills consistent.
- centralize data from multiple locations.
- manage multiple clinics from one location.
- simplify scheduling.
- reduce missed billing because of no-shows and cancellations.
- address cash flow problems.
- reduce your AR.
- increase reimbursement for treatment.
- grow your business.
- comply with HIPAA mandates.
- reduce your staff and/or make your staff much more efficient
- increase your bottom line.
- have one software package to manage your practice.

These are just a few of the reasons why you may need Planetrehab. Planetrehab can address multiple needs of a practice owner, some obvious and some not so obvious.

HOW MUCH WORK DO I DO IN PLANETREHAB?

You enter patient information, schedule and process appointments and enter all documentation for treatment provided. Planetrehab then sends your billing to the appropriate payors and handles all collection activities, including resubmits, follow up calls on unpaid claims, appeal of non-pays, reconciliation of payments and patient billing.

ARE NOTES EASY TO USE IN PLANETREHAB?

Patient notes are very easy to create in Planetrehab. When the patient arrives for their appointment, the treatment is tracked in Planetrehab. Planetrehab can be used with a desktop/laptop/Tablet PC to enter treatment notes and CPT codes as the therapy is being provided. The beauty of notes in Planetrehab is the clinic/therapist can have pre-written notes and they simply drag and drop the pre-written note(s) that apply to the treatment. The pre-written notes can be cross-referenced to the corresponding CPT codes, so when you enter a CPT code for the provided treatment, Planetrehab automatically enters the notes for that corresponding CPT code. This feature allows you to standardize provider notes, ensure that notes are properly done so you can optimize reimbursement and/or easily provide the payor with documentation and/or to provide documentation to the patient's physician.

CAN I USE PLANETREHAB IF I HAVE MULTIPLE CLINICS?

Planetrehab was designed to integrate data from multiple clinics. For example, you are the owner of a physical therapy practice that has five clinics within a 60-mile radius. In the old days, each clinic billed their own charges or faxed a therapy treatment form to a centralized business office and someone would enter the information and process the billing or an outside billing firm was hired to process the treatment charges. More often than not, none of this information was integrated with the other aspects of the practice and work was being duplicated. With Planetrehab, information goes straight from the therapist to the insurance company with no duplication of work in between. Currently, you may not be able to easily find out how many times a patient has been treated at one of your clinics, their diagnosis, treatment records and how much was billed to their insurance company. Planetrehab keeps that information centrally and makes it available to you. Planetrehab does this by transmitting all of your clinics' data to one of your computers at an office you designate via a 128-bit encrypted process over the Internet. This also insures that your version of Planetrehab is always current. And because we have safe computing procedures in place, your data is backed up on a daily basis in 5 different locations.

IS PLANETREHAB HIPAA COMPLIANT?

Planetrehab was created to address the issues and concerns and comply with the new HIPAA regulations. Planetrehab strictly adheres to those mandates with security features that are stringent. For example, a receptionist should not have access to a patient's diagnosis and treatment information. With Planetrehab, the receptionist's access can be setup to keep them out of the patient's private information.

HOW DO I RECEIVE PAYMENTS?

You receive payments directly from the payor. Planetrehab does not and will not accept payments on your behalf. It is essential that you maintain complete control over the money that is owed to you by your payors.

HOW DOES PLANETREHAB GET PAID?

Planetrehab receives a percentage of your total collections, not a flat fee on the total number of bills submitted to your payor(s). This serves two purposes. First, you are not paying to service non-pays and second, because Planetrehab only is paid when you are paid, our business depends on providing exceptional and reliable service to you. Also, we do not charge a percentage on any co-pays or cash pays.

IS PLANETREHAB HARD TO INSTALL?

You do not have to install Planetrehab. When you decide to use our service, we send you a computer that contains a preloaded version of Planetrehab that is setup specifically for your practice and ready for you to use. We guarantee and manage that computer. If you ever have any problems with the computer, we will fix it at no charge. If we cannot fix it, we will ship you another computer with all of your data on it.

I DO NOT LIKE HAVING ALL OF MY BUSINESSES' DATA ON ONE COMPUTER.

We understand that some businesses have suffered due to lost data because of computer hardware problems. To alleviate this fear, we have multiple backups of your data. The

computer that we send to you has two hard drives to house your data and they are mirrored (have exactly the same data on both at all times). We also have an automatic backup setup on that computer. In addition, we maintain a copy of your data on our main computers at our location and we backup your data to both a hard drive and a DVD (for off-site storage). Finally, we include a CD Rom Read/Write drive on the computer we send to you in case you would like to have an additional backup of your data.

Your data is critical to your business and ours, so we go to extreme lengths to protect it.

WILL PLANETREHAB WORK ON MY CLINIC'S COMPUTER NETWORK?

Planetrehab will run on any Windows-based network. In fact, we make it super easy for you to get Planetrehab running on your network. You simply plug the computer we send to you into the network. To install Planetrehab on your workstations, you simply double-click the designated icon and Planetrehab does the rest. You do not have to change any settings, name computers or call in a network specialist.

CAN I ACCESS MY COMPUTER AND DATA FROM MY HOME COMPUTER?

Yes. You can get another computer from us or you can use a third party service such as Go-To-My-PC or Log Me In.

I JUST OPENED MY CLINIC. CAN I USE PLANETREHAB?

Planetrehab is a great option for startups. Our original concept was to provide service to the multi-clinic, multi-therapist operation and Planetrehab has been well received by that sector of the market. But we started seeing more and more startups signing up to use Planetrehab. Originally, we priced our software and service based on what we thought was a fair price and our setup fee is nominal considering you get the software and a computer. When we evaluated why we were getting so much interest from startups, we realized a few things. First, the \$1500 setup fee includes a computer, which startups need and will purchase anyway. Second, our service will handle all of the back-office work, so the startup does not have to hire additional staff to do that work. Finally, our clients do not pay us until they start receiving payments, so we are paid only if we perform and our client is receiving payments. Essentially, the startup has a billing department without incurring the cost hiring the staff and getting the power of a complete practice management system for a low startup cost.

I AM A SPEECH THERAPIST. CAN I USE PLANETREHAB?

Yes. Planetrehab was designed for Physical, Occupational and Speech therapists.

CAN PLANETREHAB BE USED WITH A TABLET PC?

Yes.

Here are some selected screen shots from Planetrehab.

The Patient Screen

Patients:1

Last Name Code Soc Sec#
First Name City State  1

Patients List | **Patient Data Entry**

Patient Code PPT00001 Middle Last Tierney Suffix
First Lawrence
Address 3612 Landry Rd Color
Address2
City Lafayette State LA Zip 70503- Home Phone (555) 555-1111
E-Mail Cell Phone () -
Work Phone () -

SSN 555-55-5555 Sex M Date of Birth 08/07/1950 Date of Death / / Added 02/15/2010 04:00 PM
Marital Status Married Student Status Not a Student ☐ Vacant 01/06/2010 01:58:39 PM
Responsible Party
☒ Self ☐ Other...
Notes

Employers... Insurance Companies... Patient Profiles... Dated Notes

New Save Close

The Patient Profile Screen

This screen is where the patient's treatment need (sometimes called a case or chart) is entered.

Patient Profile Maintenance:1

Profiles List | **Profile Entry**

Information | Dates/Misc. | Codes

Complaint Short: Right Shoulder Pain

Complaint: Impingement Syndrome

Date Entered: 02/15/2010 03:06:21 PM

Referring Doctor: Sitardites, Sara

Visits Allowed: 12

Visits By: 03/10/2010

To Date: 6

☐ Social Work?

☐ Discharged

Occ Cd:

Lawyer Case No:

Visits Per Week: 0

Color: ...

Modifier Default: GP

Value Code:

[Profiles?](#)

Insurance Co... | Diagnosis... | Visits... | Detail Ledger

New | Save | Close

The Appointment Book Screen

Appointments:1

Today

Calendar

May 2010

S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Appointment Details

info@planetrehab.com

Nathan Crayton
H: (337) 555-4331
W: () -
DOB: 4/12/1926
Sex: M
Expires: 5/10/2010
Dr. John Grossbard MD
Co-Pay: \$20.00

Clinic Statistics

Arrived 1
Cancelled 2
No Show 1
Scheduled 3
With Provider 25
All 32

Thursday, May 20, 2010

	Braun, Lloyd L	Davola, Joe	Berg, Alec
7:00 AM	Castle, Toby	Dayne, Sharon	
7:30 AM		Sampson, Clara	Walls, Terry
8:00 AM	Hankton, Fred	Adams, Alex	Brown, Calvin
8:30 AM			Meyers, Kim
9:00 AM	Crayton, Nathan		
9:30 AM		Grant, Sandra	
10:00 AM			
10:30 AM	Baines, Thad		
11:00 AM		Evans, Wesley	Rhodes, Deon
11:30 AM			
12:00 PM	Lunch		Lunch
12:30 PM			
1:00 PM	Andrews, Greg		Leach, Charlie
1:30 PM		Santori, Reni	Myers, Stacy
2:00 PM	Clark, Chad		
2:30 PM		Dow, Brenda	Patterson, Jared
3:00 PM	Scott, Richard		
3:30 PM		Traylor, Kevin	Jones, Lori
4:00 PM	Wilson, Emily		
4:30 PM		Peterson, Kyle	Shufford, Jerry
5:00 PM	Jackson, Dayna		
5:30 PM		Cohen, Ruthie	
6:00 PM	Hankton, Fred		
6:30 PM		Green, Mary	
7:00 PM			
7:30 PM			
8:00 PM			

Display Columns 4 Time Display Interval 30

Sample Initial Evaluation Treatment Note



Planetrehab Rehabilitation
3 Petroleum Center
1001 W. Pinhook
Lafayette, LA 70503
800-982-5447
888-648-1554 (fax)

SHOULDER EVALUATION

Date: 2/10/2010

Patient Code: PPT00001

Patient: Lawrence Tierney

Physician: Dr. Sara Sitardites, MD

Primary Diagnosis: 726.2 Other affections of shoulder region

Precautions: NONE

DOB: 8/7/1950

Age: 59

Date of Initial Eval: 2/10/2010

Date Plan Established: 2/10/10

Time Treatment Started: 1:01 PM

Time Treatment Ended: 2:05 PM

Total Treatment Time: 64 minutes

History: Patient is a 59 year old Male who is in good health. **Past Medical History:** Non-Significant. **Current Medication:** NSAIDS, pain medications. **Chief Complaint At This Time:** Right Shoulder Pain. **Symptoms are relieved by** Rest and ADL's that don't involve overhead activities **and made worse by** activities above shoulder level with lifting and sleeping on shoulder. **Prior Function Level:** Excellent.

Treatment Report: The clinician performed a comprehensive evaluation in order to gather information, data from measurements and identify significant clinical findings. From this information, a complete plan of care is established. The clinician used electrical stimulation to decrease pain, and/or reduce swelling, and/or increase circulation, and/or treat nerve injury, and/or assist in muscle reeducation. Electrodes were used and placed with the parameters of the current set and monitored by the therapist throughout the session of 15 minutes. The clinician utilized hands on techniques to provide strengthening, ROM, stretching and synergistic movement patterns to joint and muscle groups. Exercises were performed in open and closed kinetic chain and were specifically catered to target the patient's deficient areas. The clinician also utilized combined movement patterns to return patient to their former function level in ADL's and other activities. **TOTAL TIME FOR THERAPUTIC EXERCISE:** minimum of 15 minutes. The clinician applied specific manual techniques to improve the mobility of both joints and tissue. This may include joint mobilization, oscillation and passive stretching to enhance range of movement, transverse friction massage to reduce scar tissue, effleurage to decrease edema in a joint or limb, proprioceptive neuromuscular facilitation (PNF) to restore normal movement patterns. **TOTAL TIME FOR MANUAL THERAPY:** minimum of 36 minutes.

Significant Clinical Findings:

Pain Level: 6/10

Observation: right shoulder is elevated and anteriorly rotated

Functional Activity Level: Good

Gait: WFL

AROM	RIGHT	LEFT	PROM	RIGHT	LEFT	MMT	RIGHT	LEFT
Extension	15°	25°	Extension	°	°	Extension	4/5	5/5
Flexion	155°	180°	Flexion	°	°	Flexion	4/5	5/5
IR	75°	90°	IR	°	°	IR	5/5	5/5
ER	70°	90°	ER	°	°	ER	4/5	5/5
Abduction	145°	180°	Abduction	°	°	Abduction	4/5	5/5
Adduction	°	°	Adduction	°	°	Adduction	5/5	5/5
Horizontal Abduction	90°	90°	Horizontal Abduction	°	°	Horizontal Abduction	/5	/5
Horizontal Adduction	60°	80°	Horizontal Adduction	°	°	Horizontal Adduction	/5	/5

Planetrehab
Shoulder Evaluation
Date: 2/10/2010
Patient: Lawrence Tierney

1

PALPATION	RIGHT	LEFT
Supraspinatus	+ttp	-
Infraspinatus	+ttp	-
Teres Minor	+ttp	-
Subdeltoid	-	-
SC joint	-	-
AC joint	+ttp	-
Clavicle	-	-
Subscapularis	+ttp	-
Biceps	-	-
Pectorals	-	-
Other:		

SPECIAL TESTS	RIGHT	LEFT
Impingement (int rot and flex)	+	-
Drop arm (rotator cuff)	-	-
Yergason's (bicep tendon instability)	-	-
Apprehension	+	-
TOS (Adson's)	-	-
Capsular pattern	-	-
Painful arc	+	-
Grip Strength	Good	Good

Problem List

1. Decreased ROM
2. Decreased Strength
3. Decreased Function
4. Pain
5. Difficulty walking
6. Functional limitation

Plan of Care: I plan to treat the patient with

- | | | |
|-------------------------------------|------------------------------|--------------------------|
| () Balance/Proprioception Training | (x) Iontophoresis | () Taping |
| (x) Electrical Stimulation | (x) Joint Mobilization | (x) Therapeutic Activity |
| () Gait Training | (x) Neuromuscular re-ed | (x) Therapeutic Exercise |
| (x) Home Program | (x) Patient Education | () Traction |
| (x) Hot/Cold Pack | (x) Soft tissue mobilization | (x) Ultrasound |
| Other: () | | |

Short Term Goals to be met in 3 weeks weeks:

1. Increase ROM by 25%
2. Increased strength by 1/3 muscle grade
3. Decrease Pain/pain score improvement by 10%
4. Improve Neuro-Motor control
5. Patient stated goal
6. Other

Long Term Goals to be met in 6 weeks weeks:

1. ROM WFL
2. Strength WNL
3. Eliminate Pain
4. Return to active Sport or ADL without Pain
5. Patient stated goal
6. Other

Frequency: 3 X per week

Duration: 4 weeks

Rehabilitation Potential: GOOD

Patient is aware of Diagnosis and Prognosis: YES

Goals and plans discussed with patient: YES

Questions answered: YES

I certify that I have examined this patient and physical therapy is medically necessary. The services will be provided while the patient is under my care. The plan established will be renewed every thirty days or more often if the patient's condition requires it.

Date: 2/10/2010

Therapist's Signature - Lloyd L Braun MPT

As the treating physician, I have reviewed this plan of care for my patient and hereby sign in agreement. Therapy is necessary on an outpatient basis and these services will be provided while the patient is under my care. The above plan of care is established and will be reviewed every 30 days. This signature serves as a prescription confirmation. I have included specific additional instructions or modifications as warranted on the lines below:

Date: _____

Physician Signature - Dr. Sara Sitardites, MD

Planetrehab
Shoulder Evaluation
Date: 2/10/2010
Patient: Lawrence Tierney
2

Sample Daily Treatment Note



Planetrehab Rehabilitation
3 Petroleum Center
1001 W. Pinhook
Lafayette, LA 70503
800-982-5447
888-648-1554 (fax)

DAILY TREATMENT NOTE

Date of Visit: 2/16/2010

Patient Code: PPT00001

Patient: Lawrence Tierney

Physician: Dr. Sara Sitardites, MD

Primary Diagnosis: 726.2 Other affections of shoulder region

DOB: 8/7/1950

Age: 59

Date of Onset: 10/16/2009

Number of Visits to Date: 3

Number of Missed Visits to Date: 0

Time Treatment Started: 3:03 PM

Time Treatment Ended: 3:59 PM

Total Treatment Time: 56 minutes

I. SUBJECTIVE COMPLAINT:

Lawrence Tierney is a 59 year old Male and presents with complaints of Right Shoulder Pain. Patient complains of shoulder pain daily. Last treatment helped. Patient requests continued PT.

II. TREATMENT REPORT:

The clinician utilized hands on techniques to provide strengthening, ROM, stretching and synergistic movement patterns to joint and muscle groups. Exercises were performed in open and closed kinetic chain and were specifically catered to target the patient's deficient areas. The clinician also utilized combined movement patterns to return patient to their former function level in ADL's and other activities. TOTAL TIME FOR THERAPUTIC EXERCISE: minimum of 15 minutes. The clinician applied specific manual techniques to improve the mobility of both joints and tissue. This may include joint mobilization, oscillation and passive stretching to enhance range of movement, transverse friction massage to reduce scar tissue, effleurage to decrease edema in a joint or limb, proprioceptive neuromuscular facilitation (PNF) to restore normal movement patterns. TOTAL TIME FOR MANUAL THERAPY: minimum of 41 minutes.

III. ASSESSMENT/SUMMARY:

The patient tolerated today's treatment well. Pain lessened to 7/10. Mobility improved -. Functional ability improved -. The patient still suffers continued shoulder pain.

IV. TREATMENT PLAN:

Continue manual therapy, PRN modality treatment, clinical gym strengthening and progressive home exercise and self-care training.

Submitted by the treating clinician.

Date: 2/16/2010

Therapist's Signature - Joe Davola PT

Planetrehab
Daily Treatment Note
Date: 2/16/2010
Patient: Lawrence Tierney
1

List of Reports (partial)

- [-] Billing
 - ...Detail Patient Ledger by Insurance Co
 - ...Patient Insurance Invoices by date range
 - ...Patient Statements
 - ...Patient Statements - Brief
 - ...Patient Statements Aged between dates (Bal-Forward)
 - ...Patient Statements with Aging
- [+] Collections
- [+] Export
- [+] Labels
- [-] Management
 - ...Adjustments Detail for Patients btw Dates
 - ...Adjustments by Clinic/Insurance Co
 - ...Adjustments by Insurance Co/Clinic
 - ...Aging by Clinic/Insurance Co
 - ...Aging by Insurance Co
 - ...Aging by Provider/Insurance Co
 - ...Analysis by Clinic Insurance Co by Submission Date
 - ...Analysis by Clinic Provider and Insurance Co
 - ...Analysis by Clinic/Insurance Co
 - ...Analysis by Clinic/Insurance Co Contract W/O Only
 - ...Analysis by Insurance Co
 - ...Collection Activity btwn Dates Report
 - ...Detail Charges by Date
 - ...Diagnosis/Visits per Profile Average - Outcome
 - ...Doctor Referrals Count
 - ...Expiring Prescriptions
 - ...Forgotten Appointments
 - ...Insurance Co Submissions Detail by Date
 - ...Insurance Co/Visits per Profile Average - Outcome
 - ...Patient Aging
 - ...Patient Aging with Insurance Co's
 - ...Patient Visits Count for Insurance Co
 - ...Payments by Clinic/Insurance Co
 - ...Payments by Clinic/Provider
 - ...Payments by Insurance Co
 - ...Payments by Insurance Co Detail
 - ...Schedule Tracking Detail
 - ...Schedule Tracking Report
- [+] Notes
- [+] Operations
- [+] **Visits**

—PLANETREHAB COMPARISON CHART —

This chart highlights the differences between the Planetrehab Practice Management Software with Billing Service, the numerous commercially available software packages and conventional billing service providers.

Planetrehab combines all of the benefits of purchasing a standalone software package with the benefits of a billing service.

PURCHASES & FEES	PLANETREHAB WITH BILLING SERVICE	STAND-ALONE SOFTWARE	BILLING SERVICE
Software Purchase	No	Yes	No
Monthly Subscription	No	No	No
Maintenance Fee	No	Yes	No
Hardware Purchase	No	Yes	No
SUPPORT			
Free Telephone Technical Support	Yes	No	N/A
Free Software Updates	Yes	No	N/A
Free Software Upgrades	Yes	No	N/A
SOFTWARE FEATURES			
Handle single or multiple clinics	Yes	Single Clinic-Yes Multiple Clinics-Yes but only with a WAN or Terminal Services AND a large hardware and software investment.	N/A
Access Billing Data from a centralized location.	Yes	Single Clinic-Yes Multiple Clinics-Yes but only with a WAN or Terminal Services AND a large hardware and software investment.	No
Centralized Documentation	Yes	Single Clinic-Yes Multiple Clinics-Yes but only with a WAN or Terminal Services AND a large hardware and software investment.	No
Centralized Management Reports	Yes	Single Clinic-Yes Multiple Clinics-Yes but only with a WAN or Terminal Services AND a large hardware and software investment.	No
Practice Management Capabilities	Yes	Single Clinic-Yes Multiple Clinics-Yes but only with a WAN or Terminal Services AND a large hardware and software investment.	No
Electronic Billing	Yes	In some cases with fees.	Yes
Drag and Drop Notes	Yes	Yes	No
Note Templates	Yes	Yes	No
Keeps abreast of the latest changes in billing practices.	Yes	No	No
Access data from anywhere.	Yes	No	No
Needs constant Internet access.	No	No	No
HIPAA Compliant	Yes	Yes	Yes
SOFTWARE FUNCTIONS			
Scheduling	Yes	Yes	No
Documentation	Yes	Yes	No
Electronic Billing	Yes	In some cases but with fees.	No
Designed specifically for	Yes	Varies	N/A

Physical/Occupational Therapy Practices.			
BENEFITS			
	Status of the business is at your fingertips. Software is located on-site. Reduces billing staff costs. Handles collections. Faster payment from insurance company. Fewer non-pays and rejected claims. Improved cash flow. Reduce missed appointment billing. Eliminates the need for an in-house computer technical staff. Low start up costs.	Software is located on-site. Can centralize data.	Provide business status reports. Handles collections. Uses the latest billing practices. Improved cash flow.
Cost			
Setup Fees	\$1500 Per Clinic	Varies.	Varies from none to \$50,000.
Price	7% of collections	\$500-\$150,000	7% of collections
Support	Free	\$100-\$150 per hour	Not Applicable
Updates	Free	Yearly Maintenance Fee	Not Applicable
Upgrades	Free	Discounted Fee based on original purchase price.	Not Applicable

—PLANETREHAB PRICING —

We have structured the Planetrehab pricing in such a way as to make it affordable for any operation to utilize the system. You can opt for the installed version, the web version or a combination of both. Both options include the full use of the Planetrehab software and our billing and collections services. The software includes scheduling, documentation, billing, practice management, reporting, multi-clinic management, the Stonefield Report Writer, daily backups, unlimited telephone technical support, unlimited program upgrades and updates and unlimited off-site training.

Our billing and collections service will submit all claims to the appropriate payor(s), both primary and secondary. Planetrehab Inc. covers all costs of submitting the claims, including all clearinghouse fees. Planetrehab Inc. oversees and performs all collection activities, including statusing claims, processing EOB's, appeal of non-pays, reconciliation of payments, resubmits and patient balance billing. Excluded from the 7% fee are cash pays and co-pays.

Installed Version Option

Planetrehab Inc. will provide one (1) new Windows XP Professional Server with LCD monitor, MSDE, a subscription to LogMeIn, installation and configuration of Planetrehab software, setup of remote backup, shipping and setup technical support. Planetrehab guarantees the computer, so if it ever breaks, we will fix or replace it at our cost. Also included is the workstation setup software so you can install Planetrehab on every computer on your network at no additional charge. There is no limit or additional cost for additional users.

Installed Version Pricing:

\$1500 Setup Fee per location (one time) and 7% of paid collections.

Web Version Option (Windows or Mac)

Planetrehab Inc. will provide the web access software for the operating system of your choice, setup and configuration of Planetrehab software for your company and setup of remote backup.

Web Version Pricing:

\$500 Setup Fee (one time), \$50 per month per user and 7% of paid collections.

—OUR TEAM—

Planetrehab's management is equal to none. Our diverse team has experience in many different industries. This list includes the principles of Planetrehab but not necessarily all of the partners and/or employees of Planetrehab.

Donald V. Tanner, Jr.-President and Technology Director

Donald V. Tanner, Jr. has been in the computer field since 1968. His experience began while attending the University of Southwestern Louisiana where he was pursuing a degree in Civil Engineering. After graduating, Don began working in the engineering field as a computer expert before there were computer experts. Over the years, he moved around the United States developing computer software for various organizations, training their customers and troubleshooting.

In the 70's, Don and his family moved back to their hometown of Eunice, Louisiana where he introduced computers to a family owned construction business. While in the business, he developed software for the industry and eventually took over the business. Don ran the multi-million-dollar business until 1987. In 1987, he retired from the construction industry and began computer programming full time. He developed software for various industries and had two commercially successful programs to his credit.

Don's computer experience spans many platforms, including Data General, R-DOS, Alpha Base, Unix and DOS. He has programmed in Assembly, Snowball, Fortran, Basic, Business Basic, Data Base III, and FoxPlus. Today, he programs primarily in FoxPro.

Don has practical experience as a civil engineer, computer applications engineer, business owner, industrial designer, software designer, database designer, systems designer and college instructor. He has developed numerous computer applications, including UTILIZE® and PagerPro®, two highly successful off-the-shelf packages. Don has years of computer and management consulting experience.

Don has appeared multiple times as a guest speaker and expert panelist on various computer issues.

Ricky Gomez-Director Sales and Marketing

Ricky Gomez has more than 30 years of computer, public relations and organizational communication experience. Ricky received his undergraduate degree from the University of Louisiana at Lafayette in Mass Communication and received his Master's Degree in Interpersonal and Public Communication from the University of Louisiana at Lafayette.

While working on his undergraduate degree, Ricky worked for the largest television station in Lafayette. While there, Ricky learned the in and outs of the broadcast medium. After completing his undergraduate work, Ricky received a graduate assistantship to U of L at Lafayette. As a graduate assistant, Ricky was placed in charge of a 30-computer facility and ultimately given a class to teach. Upon completion of his graduate work, Ricky went to work in the public relations department for a large hospital. Ricky was then hired as communications

director for a large United Way agency. Seeing an opportunity to broaden his horizons and satisfy his entrepreneurial leanings, Ricky partnered with Donald V. Tanner, Jr.'s computer programming business. Ricky began marketing programs that Don had created along with a plethora of computer services.

Ricky's main objective was to build a large user base for PagerPro®, an accounting package for pager companies, expand the company's consulting clientele and cultivate their SBT VAR program.

At its peak, CSI Softworx had over 700 PagerPro® users worldwide, over 100 consulting clients and over 30 SBT clients. Ricky has managed all support and supporting materials along with managing CSI Softworx' operations. Ricky has managed the CSI Softworx Technical Support department, the shipping department, has overseen the writing and publishing of software manuals and directed all marketing projects.

Ricky has also been a key figure in CSI Softworx' Internet projects.

Ricky's practical experience includes teaching at the university level, health-care public relations and marketing, social services public relations and marketing, nonprofit public relations and marketing, organizational consulting, broadcasting and publishing.

Ricky has authored papers on the latest techniques for communication audits and monitoring the grapevine within organizations. He has performed communication audits, designed surveys, prepared research, planned seminars and devised public relations strategies and marketing strategies. He has also developed original advertisements along with graphic illustrations. Lastly, Ricky has appeared multiple times as a guest speaker, on television and radio on various computer issues.

Don Bennett Tanner-Director of Operations

In 1989, Don Bennett Tanner began his professional career as an Outside Sales Representative for 3-M Corporation. Don acquired and maintained sales of office machines for the northwest region of New Mexico.

In 1990, Don transferred his knowledge of sales and management to the seafood industry. As a Sales Representative for Aquaculture Technologies Ltd., Don acquired and maintained sales and distribution of raw and finished product to numerous clients.

In 1992, Don utilized his knowledge of the seafood distribution business to start his own seafood processing company, Cajun Express Distributors Inc. As Secretary, Treasurer and stockholder of Cajun Express Distributors Inc. Don performed all duties related to Secretary/Treasurer of Seafood Processing Company. He implemented all aspects of marketing and distribution for Cajun Express Distributors. At the time of Don's departure, Cajun Express Distributors had reached \$1,600,000.00 in total sales per year.

In 1995 Don decided to strike out on his own, moved his family to Michigan and started Excel Billing. Excel Billing's focus is to coordinate all database information, claims submission, claims follow-up and posting of proper payments for numerous clients in the medical industry.

Mike Feltman-Lead Programmer

Mike Feltman founded FI Technologies as Neon Software in 1990. Mike is the chief architect and lead developer of the Visual FoxExpress framework and is very involved with FI Technologies' consulting and training practices.

Mike got his start in computers at the age of 15 as an assistant instructor at the University of Toledo and became an instructor at the University of Toledo at the age of 17. Mike also is a former employee of Fox Software, the original creators of FoxPro. At Fox Software, Mike worked in technical support and marketing, developed in-house systems and performed product maintenance on the FoxCentral module in FoxBase+.

Mike has spoken at FoxPro and database conferences as well as countless user groups throughout North America and in Europe. Mike has written articles for FoxPro Advisor and FoxTalk magazines. Mike has been programming in XBase languages since he was a teenager and is an addict to object-oriented technology. Mike is currently acting as technical editor on Hentzenwerke Publishing's forthcoming book, "Building Visual FoxPro Applications with Visual FoxExpress."

Toni Feltman-Lead Programmer

Toni is a partner in FI Technologies and one of the principal developers in the FoxExpress product line. She has spoken at all of the FoxExpress Developers Conferences along with the German FoxPro Developers Conference, FoxTeach, Great Lakes Great Database Workshop and various user groups throughout North America. She was also a judge of the 1998 Visual FoxPro Excellence Awards. Prior to FI Technologies, Toni worked for Fox Software, the company that originated FoxPro. She is also a Visual FoxPro trainer for **AppDev**.

—CONTACT—

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